Effectively Negotiating With the Insurance Adjuster

Demanding for Dollars



It's a marathon not a sprint.

Peeling an Onion, The elevator speech, Bootstrapping.



It's a name not a number

personalize your client
 explain the injuries



Here is what they know

What is the other side thinking?

Let's be friends

 "It is vital to develop a positive relationship with the claimant before he or she retains an attorney" (Denise Johnson, Claims Journal. 4.19.2011 "How to Negotiate Claims")



The Bad News: Fred just signed away his claim.
The Good News: The insurance adjuster just qualified for a bonus.





Find the full text of this and thousands of other resources from leading experts in dozens of legal practice areas in the <u>UT Law CLE eLibrary (utcle.org/elibrary)</u>

Title search: Effectively Negotiating with the Insurance Adjuster: Demanding for Dollars

Also available as part of the eCourse Negotiations, Demands, and Damage

First appeared as part of the conference materials for the 2015 The Car Crash Seminar session
"Effectively Negotiating with the Insurance Adjuster"