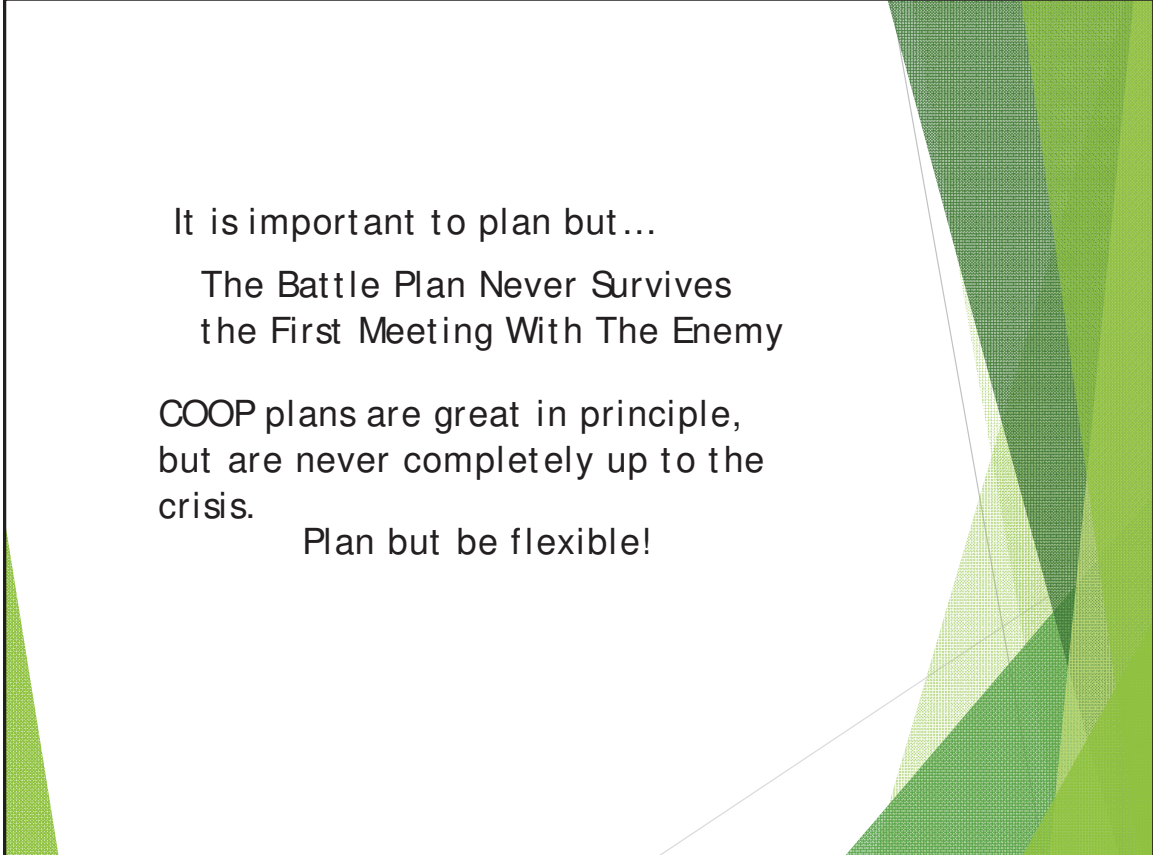
The background of the slide features abstract, overlapping green geometric shapes in various shades of green, creating a modern and textured look.

What I Learned When Disaster Struck

The background of the slide features abstract, overlapping green geometric shapes in various shades of green, creating a modern and textured look.

The Back Story

- ▶ We executed a well used plan to secure our property and leave town for our safety.
- ▶ But there was one problem...
- ▶ The plan did not contemplate the next step, what to do after the storm

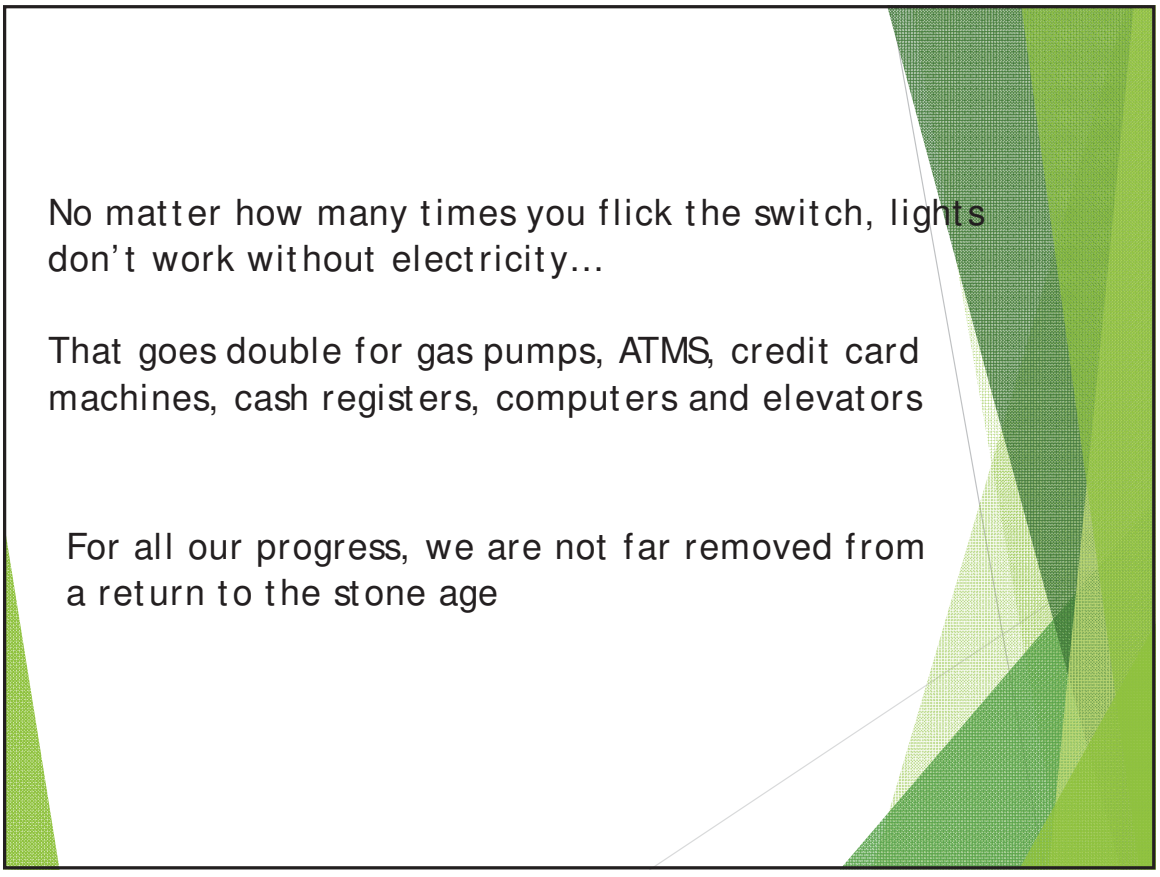
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It is important to plan but...

The Battle Plan Never Survives
the First Meeting With The Enemy

COOP plans are great in principle,
but are never completely up to the
crisis.

Plan but be flexible!

An abstract background on the right side of the slide, composed of several overlapping, semi-transparent green polygons in various shades of green, creating a layered, geometric effect.

No matter how many times you flick the switch, lights
don't work without electricity...

That goes double for gas pumps, ATMS, credit card
machines, cash registers, computers and elevators

For all our progress, we are not far removed from
a return to the stone age

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First appeared as part of the conference materials for the
36th Annual Jay L. Westbrook Bankruptcy Conference session
"Lessons Learned During and After My Storm "