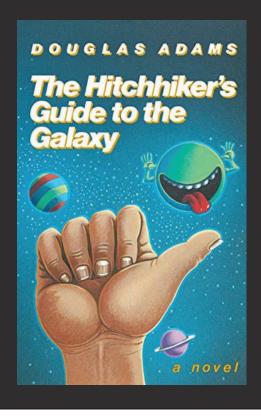
THE GRIEVANCE PROCESS: Everything You Ever Wanted to Know But Were Afraid to Ask

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DON'T PANIC

- The State Bar does not want your license
- The role of the grievance process in a self-regulated profession is important
- Don't go taking the GRE
- Breathe



In the Beginning... Initial Classification as "Inquiry" or "Complaint"

- 30-day Timeline
- Is there an allegation regarding a Texas Disciplinary Rule of Professional Conduct?
- Is there a plausible allegation?
- O Should it be dismissed as an "Inquiry"
- What about the record if it is dismissed?

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When You First Hear

- O You will learn of the grievance after the initial classification decision
- You and the Complainant will be notified in writing



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Also available as part of the eCourse 2019 William W. Gibson, Jr. Mortgage Lending and Servicing eConference

First appeared as part of the conference materials for the 53rd Annual William W. Gibson, Jr. Mortgage Lending and Servicing Institute session "The Grievance Process: Everything You Ever Wanted To Know But Were Afraid To Ask"