

# Regulatory and Operational Hot Button Issues

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## Top Ten Regulatory and Operational Hot Button Issues

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|-----|--------------------------------------|----|---------------------------------------|
| 10. | On-Call Panels                       | 5. | Unified Medical Staff                 |
| 9.  | Sharing Peer Review Information      | 4. | Advance Directives Act Changes        |
| 8.  | Telemedicine                         | 3. | Final Rule for Refunding Overpayments |
| 7.  | Guns in the Workplace                | 2. | Advanced Practice Professionals       |
| 6.  | Proposed Rule for Discharge Planning | 1. | <i>NPDB Guidebook</i>                 |

# On-Call Panels

## What we know

- The OIG believes that on-call payments may be used to disguise an inappropriate financial relationship
- Properly structured on-call arrangements are permissible
  - Addresses a legitimate need for services
  - Open to all providers
  - Compensation reasonably reflects the burden on the provider



## What we struggle with

- Scope of facility need
  - Inpatient services
  - Follow-up care
- Selection of providers
  - Limited or exclusive call panels
  - Unequal rotation of assignments
  - Potential economic conflicts
- Valuation
  - Documentation of FMV
  - Concurrent call
- Concerted action by providers

## Sharing Peer Review Information

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## Title search: Regulatory and Operational Hot Button Issues

Also available as part of the eCourse

[Developments and Hot Topics in Healthcare Operations](#)

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