



THE FUTURE OF LEGAL SERVICES

THE HONORABLE LORA LIVINGSTON
Judge, 261st District Court
Travis County, Texas

September 29, 2016
Austin, Texas

October 20, 2016
Dallas, Texas

“We must open our minds to innovative approaches and to leveraging technology in order to identify new models to deliver legal services. Those who seek legal assistance expect us to deliver legal services differently. It is our duty to serve the public, and it is our duty to deliver justice, not just to some, but to all.”

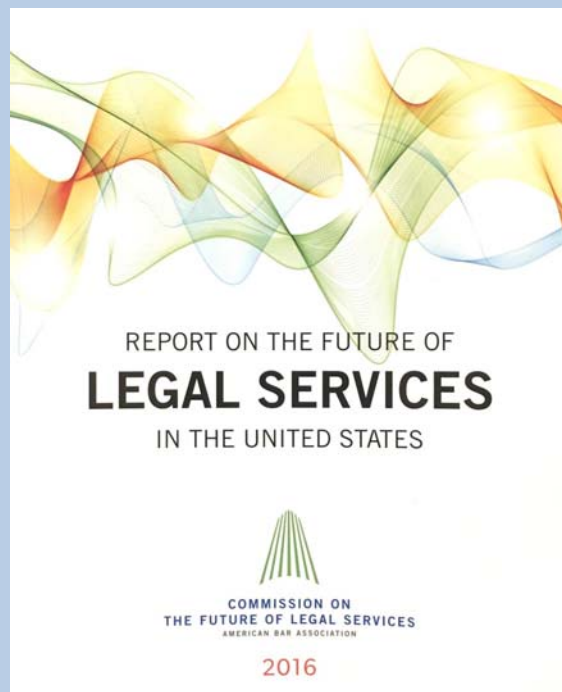
William C. Hubbard
ABA President 2014–15



OVERVIEW

American Bar Association Commission on the Future of Legal Services

- The Work of the Commission
- *What We Know and Need to Know About the Future of Legal Services: White Papers for the ABA Commission on the Future of Legal Services* (South Carolina Law Review)
- Final Report on the Future of Legal Services in the United States



WHAT WE LEARNED...

The Current State of Legal Services

- Lack of public trust in the judicial system
- Advancements in technology continue to change how legal services can be accessed and delivered
- Despite efforts to expand public's access to legal services, significant unmet needs persist



LACK OF PUBLIC TRUST IN JUDICIAL SYSTEM

- Lack of diversity in legal profession
 - Especially in positions of leadership and power
- Conscious and unconscious bias
- Complexity of justice system and public's lack of understanding
- Mass incarceration and over-criminalization + inadequate resources
- Inadequate federal and state government funding for court system



Find the full text of this and thousands of other resources from leading experts in dozens of legal practice areas in the [UT Law CLE eLibrary \(utcle.org/elibrary\)](http://utcle.org/elibrary)

Title search: The Future of Legal Services

Also available as part of the eCourse

[2016 Mortgage Lending eConference](#)

First appeared as part of the conference materials for the
50th Annual William W. Gibson, Jr. Mortgage Lending Institute session
"The Future of Legal Services"