

# Regulatory and Operational Hot Button Issues

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## General Topics

- On-Call Agreements
- Electronic Health Records
- Section 1557 Prohibition on Discrimination
- Non-Physician Providers

## On-Call Agreements: Question

- OIG advisory opinions approve arrangements for on-call services that are offered on equal terms to all members of the medical staff. Are there circumstances in which a hospital can offer on-call to only a subset of the medical staff?

## On-Call Agreements: Question

- A physician does not respond to a request for on-call services. Is this a violation of contract or bylaws or both? How can this be addressed?

## On-Call Agreements: Question

- If a hospital removes a physician from the on-call panel, must the hospital file a report with the National Practitioner Data Bank (NPDB)?

## On-Call Agreements: NPDB Reporting

- A hospital must report a “professional review action that adversely affects the clinical privileges of a physician for a period longer than 30 days.”
- Relevant factors: Bylaws, On-Call Agreement, Policies and Procedures

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