## What I Learned When Disaster Struck

## The Back Story

- We executed a well used plan to secure our property and leave town for our safety.
- ▶ But there was one problem...
- ▶ The plan did not contemplate the next step, what to do after the storm

It is important to plan but...

The Battle Plan Never Survives the First Meeting With The Enemy

COOP plans are great in principle, but are never completely up to the crisis.

Plan but be flexible!

No matter how many times you flick the switch, lights don't work without electricity...

That goes double for gas pumps, ATMS, credit card machines, cash registers, computers and elevators

For all our progress, we are not far removed from a return to the stone age





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## Title search: Lessons Learned During and After My Storm

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