

**STATE BAR OF  
TEXAS**

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# **MOST COMMON GRIEVANCES**

- **28% Criminal Law**
- **13% Family Law**
- **6% Personal Injury**
- **4% Immigration**

**HIGH STRESS CLIENT REPRESENTATIONS**

## **COMMUNICATION WITH YOUR CLIENT**

### **FAILURE TO COMMUNICATE**

#### **RULE 1.03**

- **A) LAWYER SHALL KEEP CLIENT REASONABLY INFORMED ABOUT THE STATUS OF A MATTER AND PROMPTLY COMPLY WITH REASONABLE REQUESTS FOR INFORMATION**
- **B) LAWYER SHALL EXPLAIN A MATTER TO THE EXTENT NECESSARY TO PERMIT THE CLIENT TO MAKE INFORMED DECISIONS**

# NEGLECT

- RULE 1.01(b)(1)

- ❖ A LAWYER SHALL NOT NEGLECT A LEGAL MATTER ENTRUSTED TO LAWYER

- RULE 1.01(c)

- ❖ INATTENTIVENESS INVOLVING A **CONSCIOUS DISREGARD** FOR THE RESPONSIBILITIES OWED TO A CLIENT

## MISHANDLING CLIENT FUNDS

### ECONOMIC PRESSURES

- ✓ “MONEY SCREWS WITH YOUR ETHICS”
- ✓ “A LAWYERS GUIDE TO CLIENT TRUST ACCOUNTS”

Find the full text of this and thousands of other resources from leading experts in dozens of legal practice areas in the [UT Law CLE eLibrary \(utcle.org/elibrary\)](http://utcle.org/elibrary)

Title search: Most Common Grievances

Also available as part of the eCourse

[The State of Ethics: Disciplinary Proceedings and Trends in Malpractice Claims](#)

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20<sup>th</sup> Annual Estate Planning, Guardianship and Elder Law Conference session  
"The State of Ethics"