

# Regulatory and Ethical Considerations for Handling Sensitive Electronic Information

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## Overview

- Federal Laws Applicable to Sensitive Electronic Information
  - Federal Trade Commission Act
  - Health Insurance Portability and Accountability Act of 1996 (HIPAA) (42 U.S.C. §1301 et seq.) and HITECH provisions of the American Recovery and Reinvestment Act of 2009 (“ARRA”)
- Notable Texas Laws Applicable to Sensitive Electronic Information
- Other Considerations when Handling Sensitive Electronic Information

# FTC Act

## Federal Trade Commission Act (15 U.S.C. §§41-58) (FTC Act)

- Consumer protection law that prohibits unfair or deceptive practices
  - Fights consumer fraud and identity theft
  - Telemarketing and internet scams or deceptive practices
  - Applied to offline and online privacy and data security policies
    - Spam, spyware, social networking, pretexting, peer-to-peer sharing
- InMobi Settlement
  - Singapore-based mobile advertising company
  - \$950,000 civil fines and penalties
  - Deceptively tracking customers – including children – without consent

Source: <https://www.ftc.gov/reports/privacy-data-security-update-2016> (last visited July 9, 2018)

# FTC Act

## Federal Trade Commission Act (Continued)

- Data Security
  - Companies engaged in unfair or deceptive practices that place consumers' personal data at unreasonable risk
  - Requirement to notify consumers in the event of a data breach
    - Hacker takes personal information from computer
    - Insider who steals consumer information
    - Sensitive information accidentally posted online
  - Other Requirements
    - Secure operations
    - Fix the vulnerability
    - Determine other legal requirements

Source: <https://www.ftc.gov/reports/privacy-data-security-update-2016> (last visited July 9, 2018)

# FTC Act

## Federal Trade Commission Act (Continued)

- Health Breach Notification Rule (Gap Filler for HIPAA)
  - Purpose to require businesses not covered by HIPAA to notify customers and others if there a breach of unsecured, individually identifiable electronic health information
  - Rule applies to vendors of personal health records (PHR), PHR-related entity, or a third-party service provider
  - Notification requirement triggered if there is an unauthorized acquisition of PHR that is unsecure and in a health record
    - Each affected U.S. citizen or resident
    - Federal Trade Commission
    - Media, in some cases

Source: 16 CFR 318; <https://www.ftc.gov/tips-advice/business-center/guidance/complying-ftcs-health-breach-notification-rule> (last visited July 9, 2018); <https://www.ftc.gov/enforcement/rules/rulemaking-regulatory-reform-proceedings/health-breach-notification-rule> (last visited July 9, 2018);

# HIPAA

## Health Insurance Portability and Accountability Act of 1996 (HIPAA) (42 U.S.C. §1301 et seq.) and HITECH provisions of the American Recovery and Reinvestment Act of 2009 (ARRA)

- Regulates protected health information (PHI)
- Requires notification if there is a breach of PHI resulting in more than a low probability of harm to the information
- “Breach” is an impermissible use or disclosure that compromises security or privacy of unsecured protected health information (PHI)

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