

## Agenda.

- I. Introduction and General Guidelines
- II. Common Sources of Payment Disputes
  - A. Plan and Provider Mergers and Acquisitions
  - B. Patient Cost-Sharing Issues
    - 1. Emergency Care and Surprise Billing
    - 2. Reducing Patient Cost Sharing
  - C. High-Cost Items and Chargemaster Issues
    - 1. Key Caselaw
    - 2. Negotiating Clear Contract Terms
- III. Wrap Up and Questions

## Introduction and General Guidelines

- Know your market
- Know your contract portfolio
- Be wary of impact on patients/insureds

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## Plan and Provider Mergers and Acquisitions

- A. Why is this happening?
  - Getting the Biggest Piece of the Pie
    - Taking Risk + Receiving Premium = More \$\$, Right?
    - Maybe
  - Does it work?
    - Payers and Providers Make for Interesting Bedfellows
      - Natural Born Enemies
      - Counter Intuitive Nature of the Business

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Title search: Health Plans, Providers, and Current Payment Issues

Also available as part of the eCourse Health Plans, Providers, Current Payment Issues, and Reimbursement Changes

First appeared as part of the conference materials for the 31<sup>st</sup> Annual Health Law Conference session "Health Plans, Providers, and Current Payment Issues"