





# Discoverability of Mobile Devices, New Technology and Social Media Platforms



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#### Mobile Device Risks

#### **Data Leakage**

It's possible confidential company data could be shared in forums outside the company's control

#### **Data Loss**

Accidental or intentional spoliation of data required to be preserved

Company trade secret information/privileged information

Loss of control over business communications that should be retained per Retention Schedule (FCPA risk)

#### **Increased Costs of Collection**

Texts

Other messaging applications



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## **Spoliation Risk**

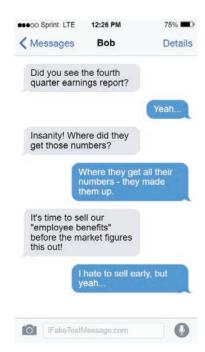
Shawe v. Elting, 157 A.3d 142, 149-51 (Del. 2017), in a corporate dispute, Defendant ordered to pay over \$7 million in attorneys' fees and expenses for a series of litigation abuses to include the deletion of relevant text messages.

In Benefield v. MStreet Entm't, LLC, the court imposed a spoliation instruction where defendant failed to preserve potentially relevant text messages stored on the personal phones of key officers and employees. No. 3:13-CV-1000, 2016 WL 374568 (M.D. Tenn. Feb. 1, 2016). Schmalz v. Vill. of N. Riverside,
No. 13 C 8012, 2018 WL
1704109 (N.D. III. Mar. 23,
2018), a police department
failed to preserve relevant text
messages about the Plaintiff.
The court found gross
negligence, but not intent to
deprive. Still permitted
Plaintiff to tell the jury about
the spoliation and the likely
relevance of the texts.



### Mobile Device Discovery is on the Rise

- Attorneys know these days that Mobile Device preservation/collection is a huge Achilles heel (compliance is hard)
- Constantly being requested because communications are often less guarded than in email
- More business simply is being conducted on mobile devices





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#### Mobile Device Risks

How are companies managing those risks?

- Offering enterprise solutions for messaging applications
- Limiting who can use messaging applications for business purposes
- Requiring express written agreement (at least in the US) to devices—including obtaining passwords
- Other restrictions







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Title search: Mobile Discovery Workflow Overview: Mobile Collection, Processing, and Hosting Walkthrough

Also available as part of the eCourse Hooked on CLE: January 2022

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