

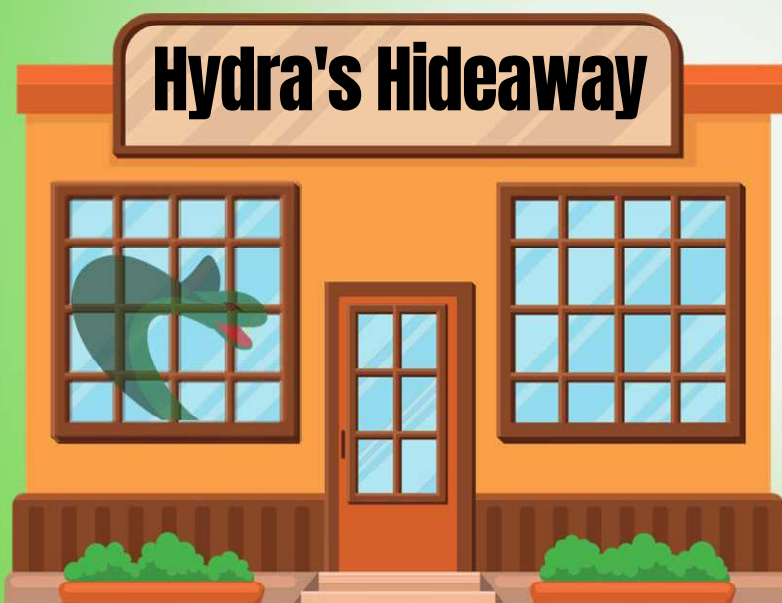
# Negotiating with Difficult Counterparties



**Led by Laura Frederick**  
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Before turning to a life of destruction and chaos, Hydra operated a day spa that sold his proprietary hydrating moisturizer. Hercules wanted to become a reseller, but he'd never negotiated with anyone as awful as Hydra.



You got this, Herc! Just don't lose your head.

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## PART ONE

# Our Mindset and Approach

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If Hydra reacted this way to our T&Cs, our negotiation is going to be rough.

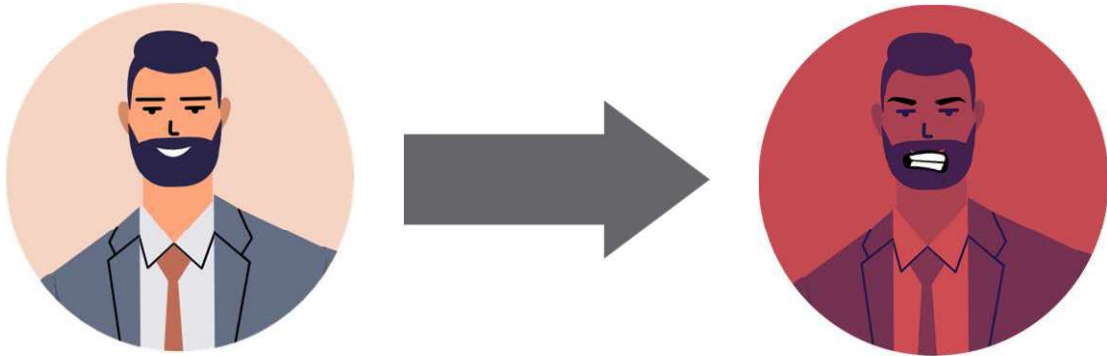
**CONTRACT**

You cannot make the other side agree with you, no matter how fair or reasonable your asks.

The illustration shows a pair of hands holding a white document labeled 'CONTRACT'. The document has several black claw marks on it. A thought bubble above the hands contains the text: 'If Hydra reacted this way to our T&Cs, our negotiation is going to be rough.'

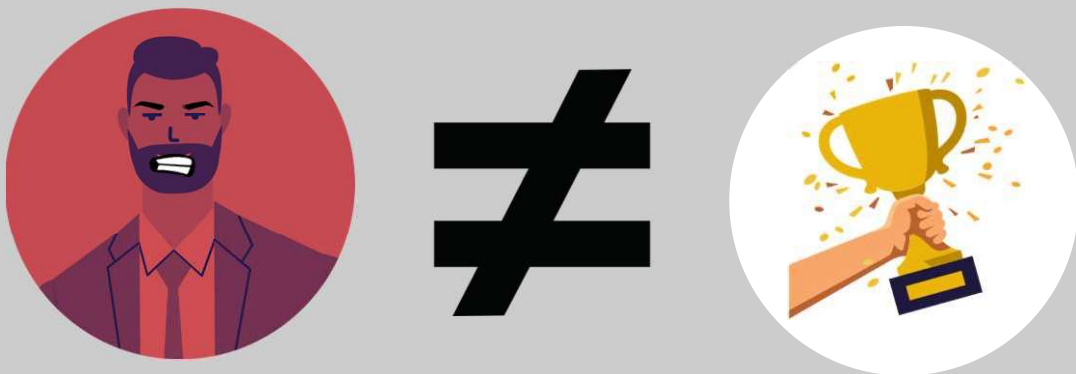
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**Your frustration  
leads to negative emotions.**



5

**Those negative emotions  
interfere with your effectiveness.**



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## Title search: Techniques for Negotiating With Difficult Counterparties

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