



Website Litigation under the ADA

What's Different?

- •Settlement value is not related to the merits of the lawsuit.
- •Settlement value is not related to the injury suffered by the plaintiff.
- •Litigation risk can only be marginally managed.
- •Default may be the best defense.





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Hints and declarations

July 31, 1996

The Honorable Tom Harkin United States Senate Washington, DC 20510-1502

Re: To what extent does the ADA require that Internet web pages be accessible to people with visual disabilities?

Dear Senator Harkin



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Rationales and explanations

- A non-physical procedure or service implicates the ADA if it acts as a barrier to access to a physical place.
- A non-physical procedure or service implicates the ADA if it is a service of a physical place or implicates the ADA's communication obligation
- The ADA simply has no requirement of a physical place.







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