

State Bar Grievances

AN OVERVIEW OF THE GRIEVANCE SYSTEM, COMMON
REASONS FOR GRIEVANCE, AND GUIDANCE FOR
AVOIDING GRIEVANCES

KENNON L. WOOTEN



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High Level Overview of Key Standards and Resources

Standards

- Texas Disciplinary Rules of Professional Conduct (the “ethics rules”)
- Texas Rules of Disciplinary Procedure (the “procedural rules”)
- Legal Opinions
 - Professional Ethics Committee (PEC)
 - Texas Appellate Courts
- Texas Pattern Jury Charges

Resources

- Texas Center for Legal Ethics
- State Bar of Texas Website, Ethics Helpline (800.532.3947), and Grievance Information Helpline (800.932.1900)
- Texas Ombudsman for the Attorney Discipline System (512.372.1125)
- Texas Client Attorney Assistance Program (1.800.204.2222, ext. 1790)



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Potential Consequences of Ethics Violations

- Grievances Filed With the Office of Chief Disciplinary Counsel (CDC)
 - Classification as “Inquiry” and Dismissed
 - Classification as “Complaint”
 - Investigation
 - Litigation (Evidentiary Panel or State District Court)
- Disqualification From Representation
- Legal Malpractice Claims
- Breach of Fiduciary Duty Claims

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Common Ethics Pitfalls: Top Areas of the Law Addressed in Grievances

- Criminal
- Family
- Civil
- Personal Injury
- Immigration
- Probate/Wills
- Other
- Bankruptcy

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Common Ethics Pitfalls: Top Ten List of Rules Allegedly Violated

- Communication
- Neglect
- Declining or Terminating Representation
- Integrity
- Safeguarding Property
- Conflicts
- Tribunals
- Fees
- Non-Clients
- Confidentiality

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Common Ethics Pitfall: Insufficient Client Communication

****Governing Rule****

Texas Disciplinary Rule of Professional Conduct 1.03

(a) A lawyer shall keep a client reasonably informed about the status of a matter and promptly comply with reasonable requests for information.

(b) A lawyer shall explain a matter to the extent reasonably necessary to permit the client to make informed decisions regarding the representation.

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