

## COMMON ISSUES & FAQs

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## INTAKE

- Fact Finding (Police Report, Witness Info, Lost Wage Info, etc.)
- Administrative (Fee Agreement, Med Auth, Checklist)
- Client Evaluation (It's OK to say "No thanks" and send a CYA Letter)
- Client Prep/Expectations (Value & Time)
  - Social Media/Blogging
  - Medical Compliance
  - Wages – Duty to Mitigate Damages (get back to it)
  - Medical Referrals ????

FOR POLICE REPORTS GO TO:

<https://cris.dot.state.tx.us/public/Purchase/>

## SETTING UP THE FILE

Letter of Representation to Liability Carrier

Letter of Representation to UM/UIM & PIP Carrier (Demand  
Written Rejection of Benefits)

Checklist

## NEW CLIENT CHECKLIST

Fee Agreement	_____
Medical Authorization	_____
Lost Wage Verification	_____
Client Info	_____
Client letter	_____
Client List (w/ DOB)	_____
Police Report	_____
Photos	_____
LOR	_____
Medicals w/ Affidavits	_____
Medicals w/out Affidavits	_____
LOP	_____
Demand to be sent	_____
File Suit / No Demand	_____
Medicare/Medicaid Notice	_____
Liens/Subrogation	_____
PIP	_____
UM/UIM	_____

## SETTING UP LIEN FILE

### MEDICARE

To set up claim:  
855-798-2627

NGHP  
PO Box 138832  
Oklahoma City, Oklahoma 73113

Fax (405) 869-3309  
(SEND FEE AGREEMENT & HIPAA AUTHORIZATION)  
<http://go.cms.gov/attorney>

## MEDICAID

### MEDICAID

TMHP  
PO Box 202948  
Austin, Texas 78720-2948

Fax (512) 514-4225

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## Title search: Common Issues and FAQs

Also available as part of the eCourse

[2017 The Car Crash eConference](#)

First appeared as part of the conference materials for the  
2017 The Car Crash Seminar session

"Common Issues and FAQs"