

**STATE BAR OF
TEXAS**

**CHIEF DISCIPLINARY
COUNSEL**

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MOST COMMON GRIEVANCES

- **28% Criminal Law**
- **13% Family Law**
- **6% Personal Injury**
- **4% Immigration**

HIGH STRESS CLIENT REPRESENTATIONS

COMMUNICATION WITH YOUR CLIENT

FAILURE TO COMMUNICATE

RULE 1.03

- **A) LAWYER SHALL KEEP CLIENT REASONABLY INFORMED ABOUT THE STATUS OF A MATTER AND PROMPTLY COMPLY WITH REASONABLE REQUESTS FOR INFORMATION**
- **B) LAWYER SHALL EXPLAIN A MATTER TO THE EXTENT NECESSARY TO PERMIT THE CLIENT TO MAKE INFORMED DECISIONS**

NEGLECT

- RULE 1.01(b)(1)
 - ❖ A LAWYER SHALL NOT NEGLECT A LEGAL MATTER ENTRUSTED TO LAWYER
- RULE 1.01(c)
 - ❖ INATTENTIVENESS INVOLVING A **CONSCIOUS DISREGARD** FOR THE RESPONSIBILITIES OWED TO A CLIENT

MISHANDLING CLIENT FUNDS

ECONOMIC PRESSURES

- ✓ “MONEY SCREWS WITH YOUR ETHICS”
- ✓ “A LAWYERS GUIDE TO CLIENT TRUST ACCOUNTS”

Find the full text of this and thousands of other resources from leading experts in dozens of legal practice areas in the [UT Law CLE eLibrary \(utcle.org/elibrary\)](http://utcle.org/elibrary)

Title search: Most Common Grievances

Also available as part of the eCourse

[2018 Estate Planning, Guardianship, and Elder Law eConference](#)

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20th Annual Estate Planning, Guardianship and Elder Law Conference session
"The State of Ethics"