Title: "In Our District, the answer is . . . "

Summary: "A panel discussion on how different districts handle 10 burning chapter 13 issues."

Question	Eastern District of	Northern District of	Southern District of	Western District of
	Texas	Texas	Texas	Texas
What is the biggest	Obtaining debtor's	The biggest challenge	The us of new	Developing office
challenge you	picture id/social security	was the <i>speed</i> at which	technology. Ensuring	policies & procedures
encountered thus far	cards for 341 hearings	we had to adapt to	the health and safety of	for staff & continued
under COVID 19?	while working remotely	working remotely,	employees who	administration of cases.
		social distancing,	remained in the office.	It has been important to
How have you	Counsel for debtor must	holding 341s via Zoom,	Managing the operation	communicate any
addressed it?	email our office with	dealing with	on reduced income.	temporary changes in
	this documentation prior	forbearance agreements,		office procedures or
What have you learned	to the hearing	etc. Lots of major		policies that affect case
as a result?		decisions in a short		administration is
	Our computers all need	space of time.		provided to the bar.
	cameras and making			
	sure we have enough	We addressed it by:		Addressing these issues
	licenses to allow all of			has required a team
	our employees to work	1. developing a set of		effort within my office.
	remotely and securely.	protocols for Zoom		It has also required the
		meetings, practicing		assistance of the UST,
		internally, and then		the Court, and the bar.
		holding Zoom		
		conferences with our		Preparing in advance for
		debtor counsel to let		unexpected events is
		them know how the first		critical. I was fortunate
		meetings would be		that I had enough
		handled. We also		equipment to permit all
		worked with the clerk's		staff to work remotely.
		office to amend the 341		I did have to purchase
		notice and to create an		additional licenses for
		enclosure to be mailed		remote access. Setting

with the Notice.	up alternative method to
	conduct first meetings
Regarding	and to obtain approval
videoconferencing, I am	took a few days but fell
happy to report that	in to place rather
341s by video	quickly.
conference are working	
very well.	
2. drafting a proposed	
General Order to	
present to our judges	
allowing automatic plan	
payment adjustments	
when the debtor	
receives a forbearance	
agreement and	
developing a Notice of	
the amended plan	
payment during the	
period of forbearance.	
3. developing office	
protocols for shift	
working and social	
distancing as well as	
working from home.	
4. I have no idea how	
many forms we	
changed, but it was a	
bunch and that is not an	
easy process.	

Does a plan that pays less than all disposable income have to include a provision that says it must always be a 100% plan?	It depends on how much less than all disposable income-but in general yes, it must always be a 100% plan w/o future modification	What I have learned - you can never anticipate everything. Also, we can and should use technology going forward to increase efficiency and decrease operating costs. The final thing is not something I learned, but instead was something I was reminded about. That is, I have the BEST STAFF EVER. They have shown great flexibility and a willingness to do what they could to keep our office functioning per normal – or as close to it as we could get. To avoid an objection, the Plan does have to state that it is a 100% Plan.	Yes.	As of today yes but the issue is on appeal to 5 th Circuit. I have also somewhat changed my position on Molina & have expanded the issue
plan?	modification			have expanded the issue to include alternatives.
Can you separately classify non-dischargeable student	Yes if the debtor is paying students loan direct, we require they pay at least the same	The debtor can, as long as the Plan does not unfairly discriminate against the	Yes.	Yes if treated as direct payment of long term debt or if debtor is



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