Consumer expectations are changing

Zillow

9,000 stores

$6 billion in annual revenue

New location was opening every 17 hours (1989)

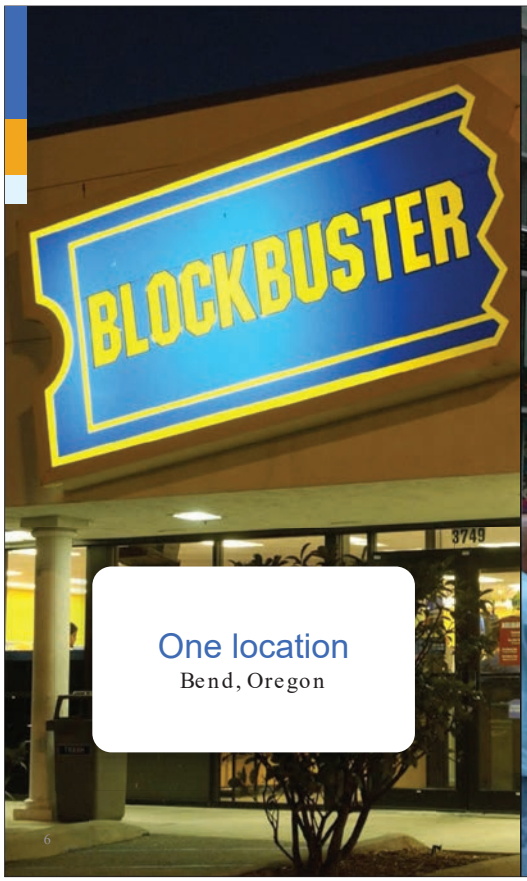
220 stores

$1 billion in annual sales

15 countries

TOYS R US
Hello
1,450
locations globally
25%
of the world's
toy market
Zillow

5


BLOCKBUSTER
3749
One location
Bend, Oregon

6

TOWER RECORDS · VIDEO
Closed in
2006

TOYS R US
Closed in
2018
Zillow

Also available as part of the eCourse
Hooked on CLE: January 2021

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