

# 2024 First Friday Ethics (March 2024)

## March 1, 2024 • STUDIO WEBCAST

### Friday Morning, Mar. 1, 2024

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| 10:00 am<br>1.00 hr ethics | <b>How to Avoid Malpractice in a Post-Pandemic Legal World</b><br><br>Law practice has been forever changed by the Covid-19 pandemic with the widespread adoption of remote work. While “work from home” has been eagerly embraced by many lawyers, it has caused an increase in age-old ethical problems for lawyers. This course is designed to help practitioners avoid conflicts and unintended clients, safeguard client confidentiality, maintain competence, and form better communication habits with their clients, other attorneys and staff.<br><br>Robert L. Tobey, Johnston Tobey Baruch, P.C. - Dallas, TX   |
| 11:00 am                   | <b>10-Minute Break</b>   |
| 11:10 am<br>1.00 hr ethics | <b>Client Selection, Contracts and Handling Complaints (Replay)</b><br><br>During a long career, almost no lawyer can completely avoid conflicts and complaints from Clients. The nature of our adversary system provides many opportunities for stress, misunderstandings and disagreements about how the legal system works - or the client’s expectations. Many times, these matters can be avoided in the intake process. But when a complaint arises, lawyers need to know how to respond and handle those attorney client disagreements in ethical and empathetic ways. This course takes you through the interview process, the execution of clear attorney fee agreements, maintaining clear communications, and ultimately handling an attorney client dispute. Dozens of great tips, sound advice, and reminders of our fiduciary duty under the Disciplinary Rules.<br><br>Claude E. Ducloux, Attorney at Law - Austin, TX  |
| 12:10 pm                   | <b>10-Minute Break</b>   |
| 12:20 pm<br>1.00 hr ethics | <b>What Texas Lawyers Need to Know About Human Rights Considerations in Connection to Mega Sports Events (Replay)</b><br><br>In 2026 the U.S. jointly with Canada and Mexico are hosting the FIFA World Cup. Houston and Dallas are the two Texan cities that will be hosting games. According to FIFA regulations as part of the bidding process, host countries and Host Cities were required to commit, amongst other things, to their obligations under the UN Guiding Principles on Business and Human Rights and to develop respective strategies. Now, each city has to engage in the phase of human rights due diligence for the tournament, focusing on enhanced stakeholder engagement and the development of a achievement framework for the Host Cities. This presentation explains the human rights due diligence, the human rights framework applicable and the potential areas for legal work.<br><br>Ariel E. Dulitzky, The University of Texas School of Law - Austin, TX |
| 1:20 pm                    | <b>Presentations Conclude</b>  |