

# 2022 First Friday Ethics (November 2022)

## November 4, 2022 • STUDIO WEBCAST

### Friday Morning, Nov. 4, 2022

10:00 am 1.00 hr ethics	<b>Client Selection, Contracts and Handling Complaints</b>  During a long career, almost no lawyer can completely avoid conflicts and complaints from Clients. The nature of our adversary system provides many opportunities for stress, misunderstandings and disagreements about how the legal system works - or the client's expectations. Many times, these matters can be avoided in the intake process. But when a complaint arises, lawyers need to know how to respond and handle those attorney client disagreements in ethical and empathetic ways. This course takes you through the interview process, the execution of clear attorney fee agreements, maintaining clear communications, and ultimately handling an attorney client dispute. Dozens of great tips, sound advice, and reminders of our fiduciary duty under the Disciplinary Rules.  Claude E. Ducloux, Attorney at Law - Austin, TX
11:00 am	<b>10-Minute Break</b>
11:10 am 1.00 hr ethics	<b>Conflict and Privilege Issues in LLC Member Disputes (Replay)</b>  This course summarizes when and the extent to which an attorney may represent a limited liability company and/or individual members in disputes between members or between members and the company, including derivative actions.  Greg Sapire, Soltero Sapire Murrell PLLC - Austin, TX
12:10 pm	<b>10-Minute Break</b>
12:20 pm 0.50 hr ethics	<b>Diversity and Equity Issues for Small Businesses (Replay)</b>  Every business should be committed to diversity and equity irrespective of its size. This section will discuss how small businesses can be intentional about doing their part to create a more equitable workplace and community.  Meagan Harding, Rosa Rebellion - Houston, TX
12:50 pm	<b>10-Minute Break</b>
1:00 pm 0.50 hr ethics	<b>Cybersecurity and Protecting Against Cyber Scams (Replay)</b>  An informative program about the legal standards that govern a compliant cybersecurity program as well as an update about the ethical duty of technology competence that affects all Texas lawyers.  Elizabeth Rogers, Michael Best & Friedrich LLP - Austin, TX
1:30 pm	<b>Presentations Conclude</b>